



RUTGERS-NEW BRUNSWICK  
Edward J. Bloustein School  
of Planning and Public Policy

# NORTHERN NEW JERSEY TRANSPORTATION SYMPOSIUM

April 3, 2025

**NJTIP @ Rutgers**

*Expanding Mobility*

*For People with Disabilities and Seniors*

A Program of the Alan M. Voorhees Transportation Center (VTC)

# THE MISSION OF NJTIP @ RUTGERS

**NJTIP @ Rutgers** increases the independence and self-sufficiency of people with disabilities, older adults and others by empowering them to use the public transit system safely and independently.

*Over 15,000 people have been directly trained by NJTIP, so far! - March 2025*

# NJTIP @ RUTGERSTEAM



Andrea Lubin



Jeffrey Dennis



Melody Bundy



Jacqueline Ng

# VOORHEES TRANSPORTATION CENTER (VTC)

VTC is one of 17 research centers at the Edward J. Bloustein School of Planning & Public Policy

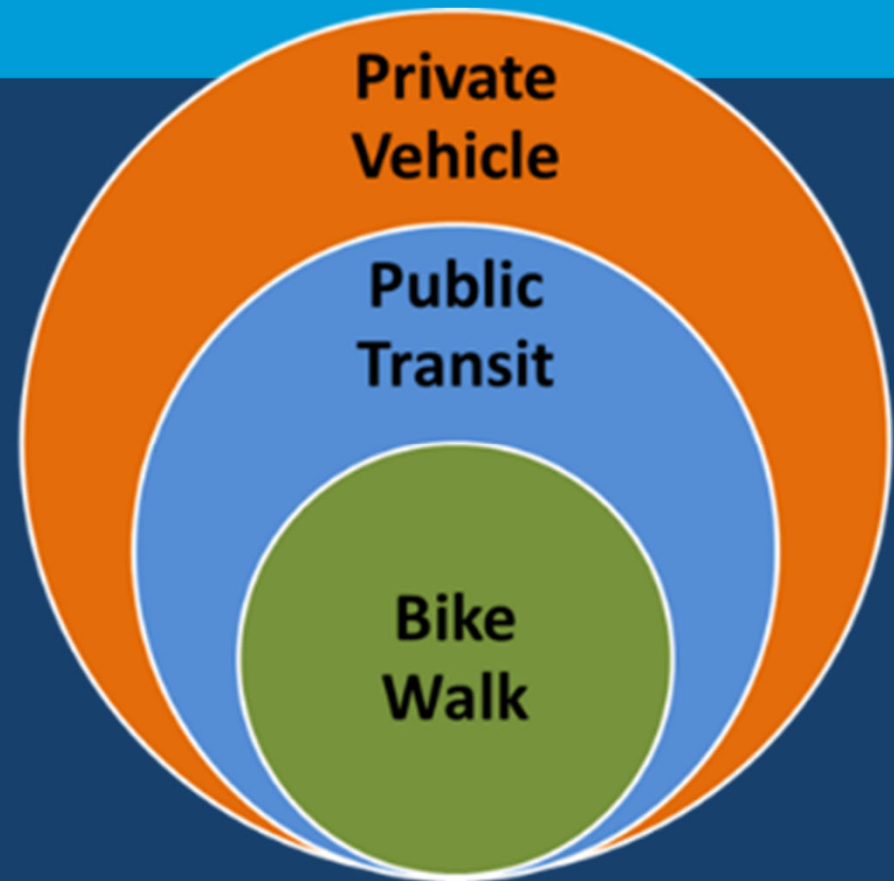
- NJTIP @ Rutgers
- Safe Routes to School
- Complete Streets
- NJ Bicycle and Pedestrian Resource Center





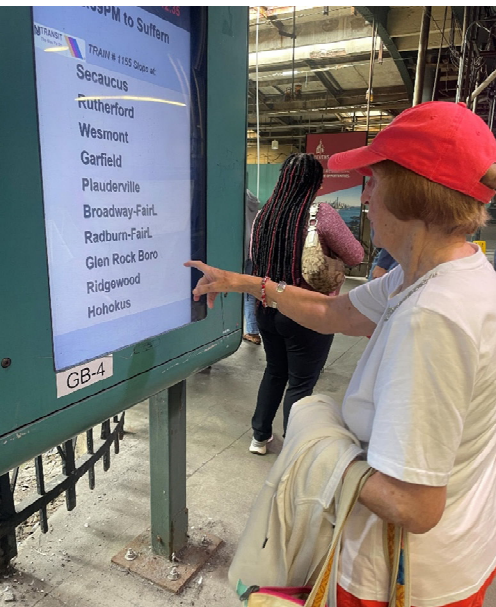
# EXPANDING MOBILITY MATTERS

- Links between transportation and life satisfaction
- If you can't get there, it doesn't exist for you.
- Mobility as the connection between needs and opportunities to meet needs.



# WESTWOOD SENIORS AND JEANNE MARTIN





# NJTIP @ RUTGERS SERVICES

- One to One Instruction
- Small Group Instruction
- Seminars for Professionals and Caregivers (Connect to Transit)

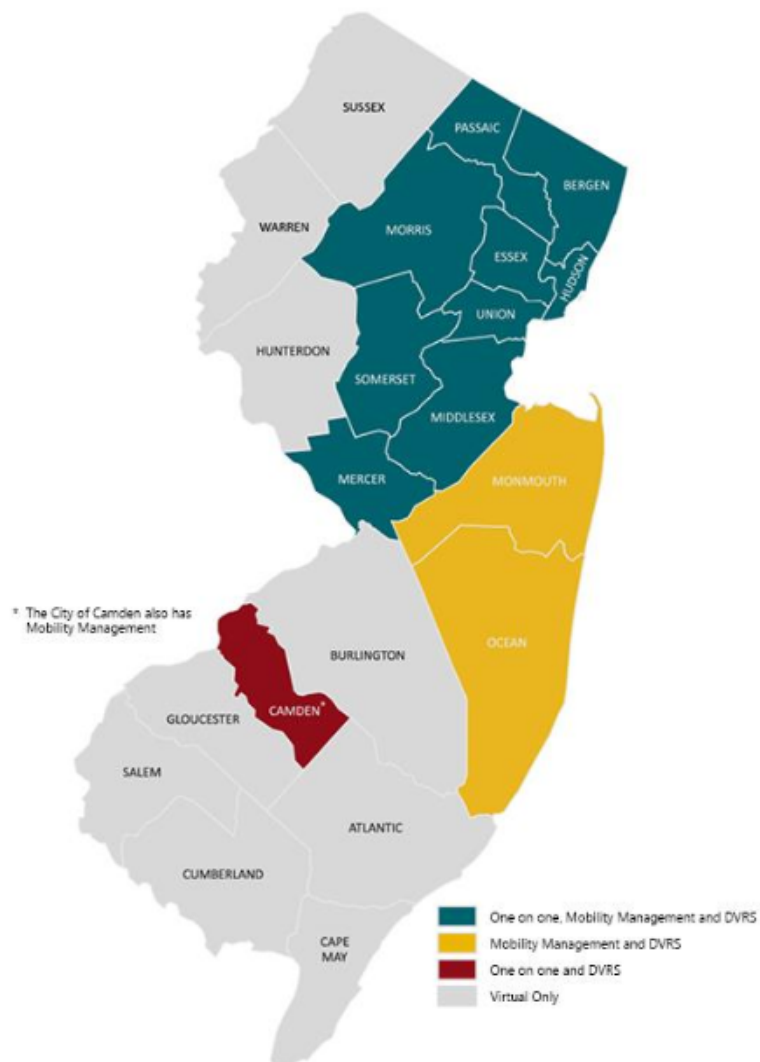


# TRAVEL TRAINING BENEFITS

- Improved Quality of Life
- Increased Mobility
- Empowerment and Independence
- More Options
- “Chauffeur Retirement”
- Cost Savings



## NJTIP @ Rutgers In-Field and Online Travel Instruction Service Area 2025



# NJTIP SERVICE AREA

# SENIOR SMALL GROUPS

- 8 – 15 older adults
- Classroom trainings with an outing on the bus/train
- Create user-friendly public transportation guides
  - Bergen, Passaic & Hudson counties
  - Montclair
  - Caldwell
  - Verona
  - West Orange



Guide to  
Public Transportation



Funded by:



Partners for Health  
FOUNDATION

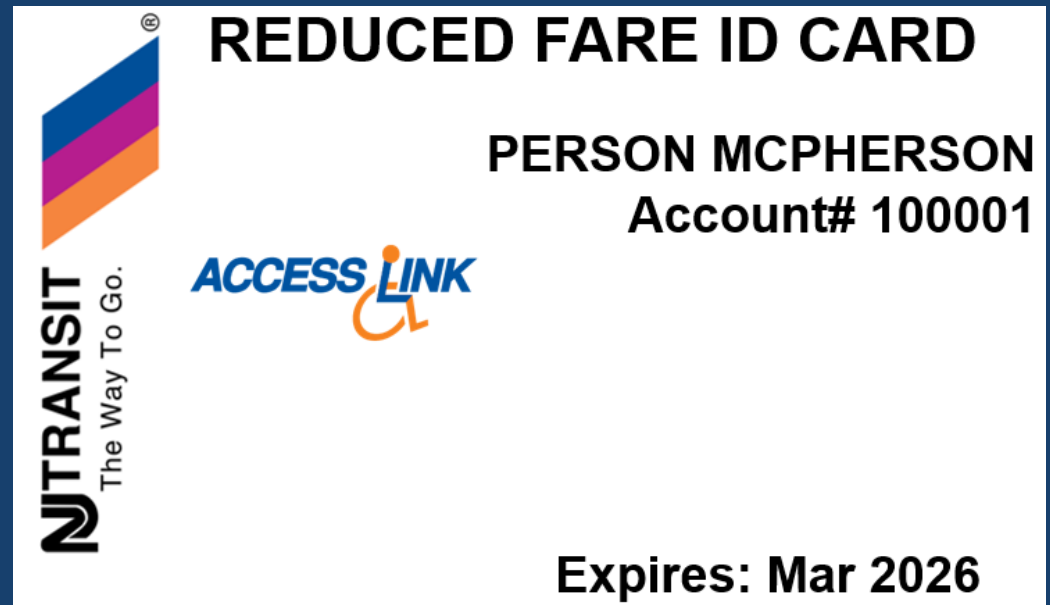


# NJ TRANSIT REDUCED FARE PROGRAM

For information on the Reduced  
Fare Program

Call (973) 491-7112

Email [reducedfare@njtransit.com](mailto:reducedfare@njtransit.com)





The background image shows the interior of a bus. Yellow handrails are visible along the ceiling. The seats are blue with a colorful pattern of red, orange, and green. The floor is grey. A green and blue horizontal band is overlaid across the middle of the image.

# ACCESSIBLE BUS



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# NJ TRANSIT ACCESSIBLE SERVICES - BUS

## Bus Features

- 100% of NJT buses have lifts or ramps
- Kneeling Feature
- Priority Seating
- Announcements - internal and external
- Securements and seatbelts for people in wheelchairs



# NJ TRANSIT BUS LIFT







# ACCESSIBLE RAIL



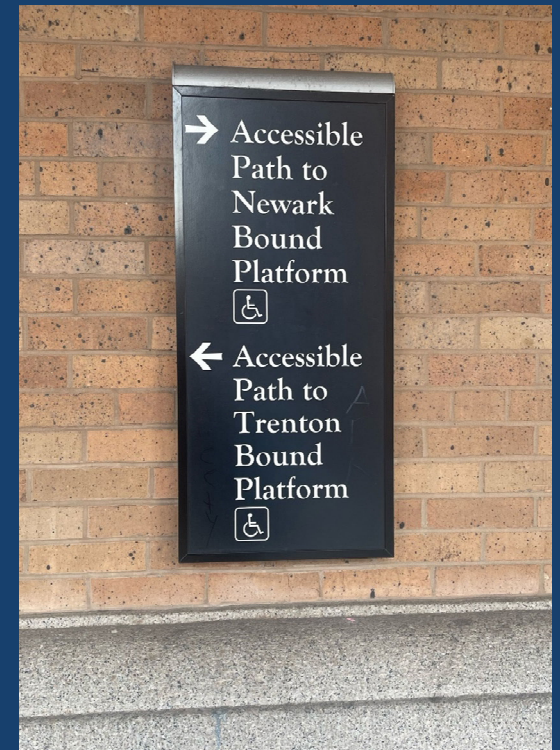
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# NJ TRANSIT ACCESSIBLE SERVICES - RAIL

Approximately half of NJ TRANSIT's 166 stations are accessible

## Rail Features:

- Elevators or ramps
- Mini high-level platforms
- Portable lifts
- Detectable warning edge
- Bridge plates
- Priority seating
- On-board stop announcements





# BRIDGE PLATES FOR BOARDING THE TRAIN





A photograph of a light rail train on tracks, with a city skyline in the background. The train is silver and blue, and the tracks are on a street. A green semi-transparent banner is overlaid on the image, containing the title text.

# ACCESSIBLE LIGHT RAIL



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# NJ TRANSIT LIGHT RAIL

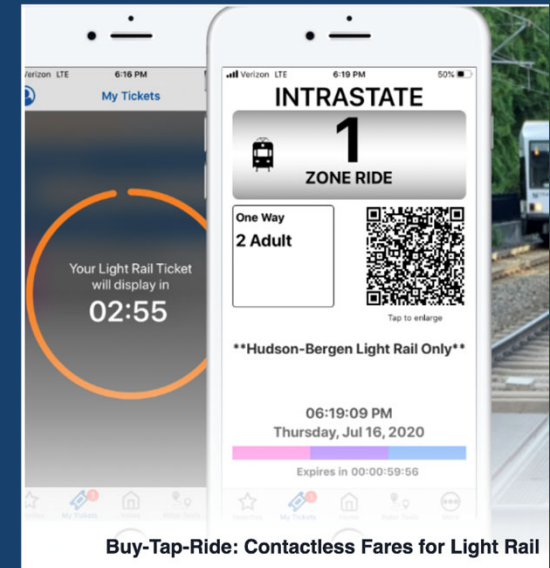
- **NJ TRANSIT operates 3 Light Rail Systems** (most of the stations are accessible)
  - **Hudson-Bergen Light Rail**  
(100% accessible)
  - **Newark Light Rail-Subway**  
(most of the stations are accessible)
  - **The River Line**  
(100% accessible)



Photos Courtesy of NJ TRANSIT. All rights reserved.

# ACCESSIBLE LIGHT RAIL

- Ramps
- Elevators
- Detectable warning edge
- Internal and External Announcements
- TVM's have accessible features
- Level boarding platforms
- Accessible seating area



The background of the slide features a blurred city skyline at sunset or sunrise, with a green and blue gradient overlay. The text "NJ TRANSIT ACCESS LINK" is centered in white. Below the text is a blue horizontal bar, and at the bottom are stylized, blurred lines representing transit tracks.

# NJ TRANSIT ACCESS LINK

# ACCESS LINK

## ADA COMPLEMENTARY PARATRANSIT

For Access Link Information

Call: 973-491-4224

Email: [ADAServices@njtransit.com](mailto:ADAServices@njtransit.com)

Scan for info:



Photos Courtesy of NJ TRANSIT. All rights reserved.





# COMMUNITY TRANSPORTATION



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# COUNTY COMMUNITY TRANSPORTATION



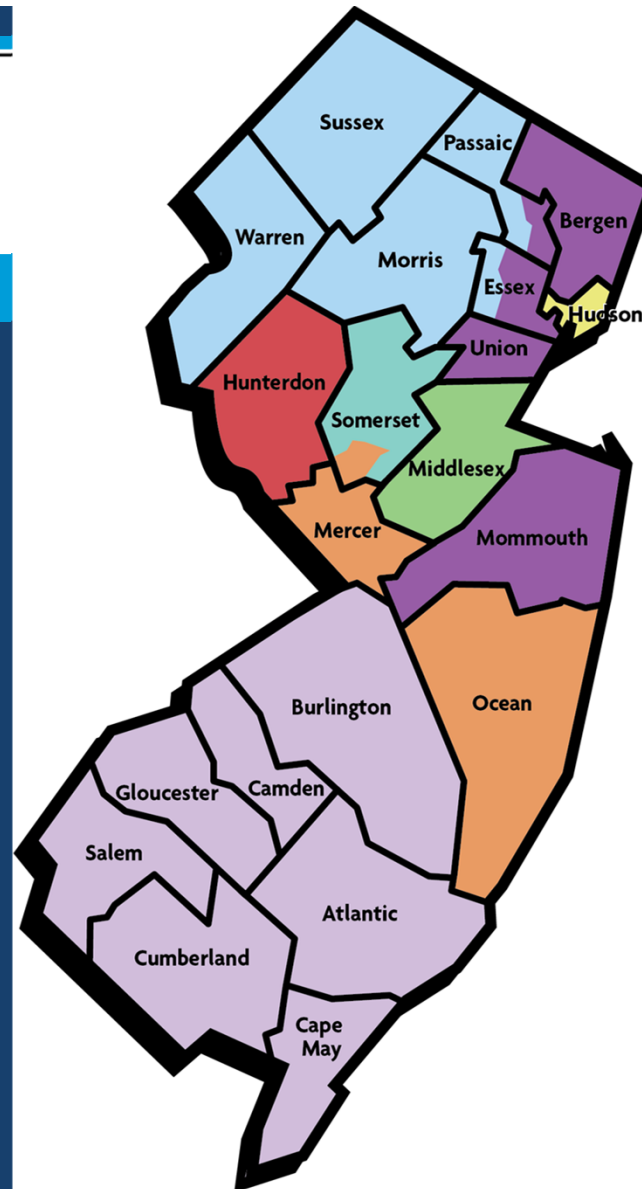
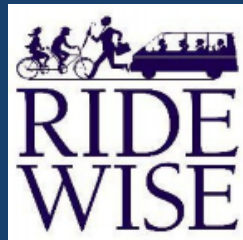
[This Photo](#) by Unknown Author is licensed under [CC BY-SA-NC](#)

# COUNTY PARATRANSIT INFORMATION

- **Bergen** – 201-368-5955
- **Essex** – 973-618-1280
- **Hudson** – 201-369-4320
- **Middlesex** – 1-800-221-3520
- **Morris** – 973-829-8103
- **Passaic**
  - Clifton residents – 973-470-2235
  - Passaic residents – 973-365-5754
  - Other – 973-305-5756
- **Somerset** - 908-231-7115
- **Sussex** – 973-579-0480
- **Union** – 908-241-8300
- **Warren** – 908-454-4044



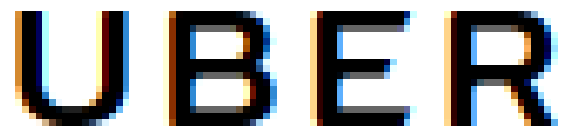
## NJ Transportation Management Associations by Service Area



## NJ Transportation Management Associations (TMAs)

- Avenues in Motion
- Cross County Connection
- EZ Ride
- goHunterdon
- Greater Mercer TMA
- Hudson TMA
- Keep Middlesex Moving
- RideWise

# TRANSPORTATION NETWORK COMPANIES "RIDESHARING"

The Uber logo, featuring the word "UBER" in a bold, black, sans-serif font with a yellow and black horizontal stripe through the middle of each letter.The Lyft logo, featuring the word "lyft" in a white, lowercase, sans-serif font with a yellow and black horizontal stripe through the middle of each letter, set against a solid yellow background.The Via logo, featuring a white circular icon with a black dot in the center, followed by the word "via" in a white, lowercase, sans-serif font, set against a solid black background.

# OTHER OPTIONS...

For using Uber and Lyft



# NJ 211

- Call, text or chat



# MEDICAID TRANSPORTATION/ MODIVCARE (FORMERLY LOGISTICARE)

- Medicaid HMO enrollees can have free, non-emergency medical transportation; currently provided through **ModivCare (Formerly LogistiCare)**
- Call LogistiCare for transport of a Medicaid beneficiary to health care appointments - medical, dental & behavioral health
- When calling, you will need to provide enrollee's Medicaid ID#, date of birth, date & time of the trip, or trip confirmation number
- Phone numbers:
  - **1-866-527-9933** - to reserve **ModivCare (Formerly LogistiCare)** transportation
  - **1-866-527-9934** - If the driver is late or does not arrive
  - **1-866-333-1735** – to file a complaint
- See this website, and download a flyer in English or Spanish






<http://www.state.nj.us/humanservices/dmahs/home/logisticare.html>



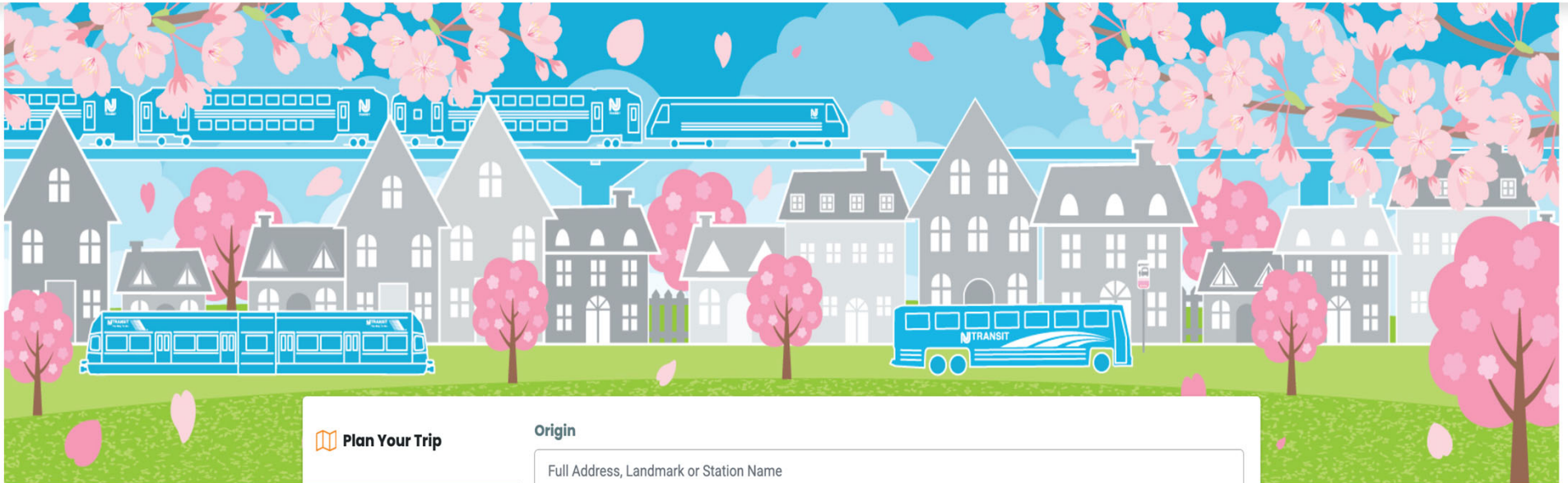
# PLANNING A TRIP



# TRIP PLANNING TOOLS

App Name	Logo
NJ TRANSIT.com	
MyBus	
NJ TRANSIT App	
Google Maps	
Transit App	





 **Plan Your Trip**

 **System Status**

 **DepartureVision**

 **MyBus**

**Origin**

Full Address, Landmark or Station Name

**Destination**

Full Address, Landmark or Station Name

Depart At

03/20/2025



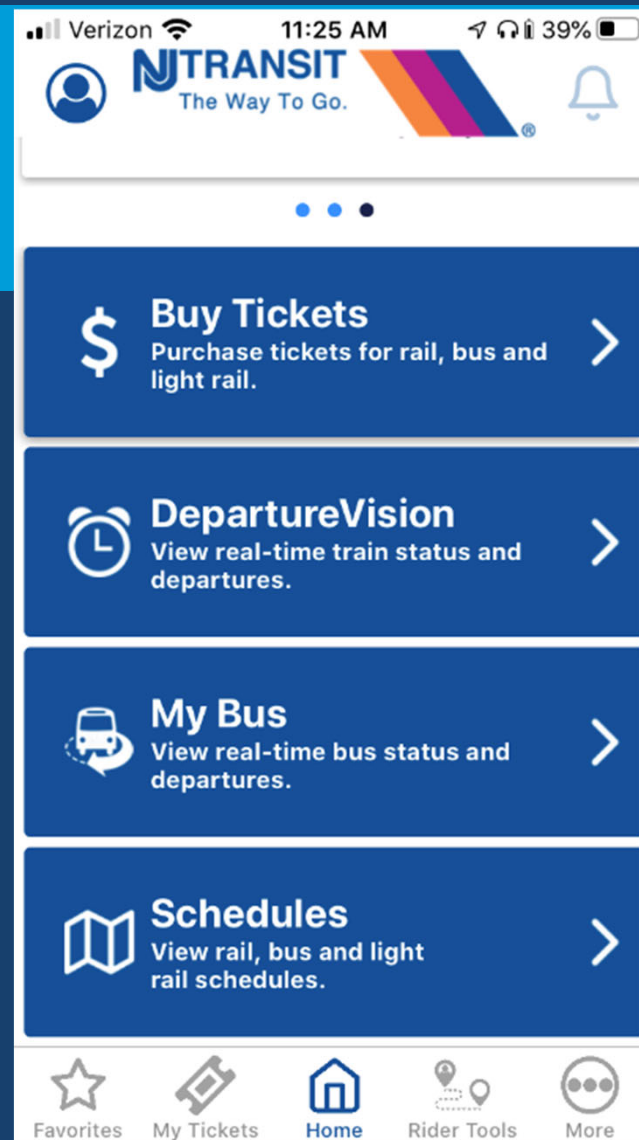
11:25 AM



☐ Accessible

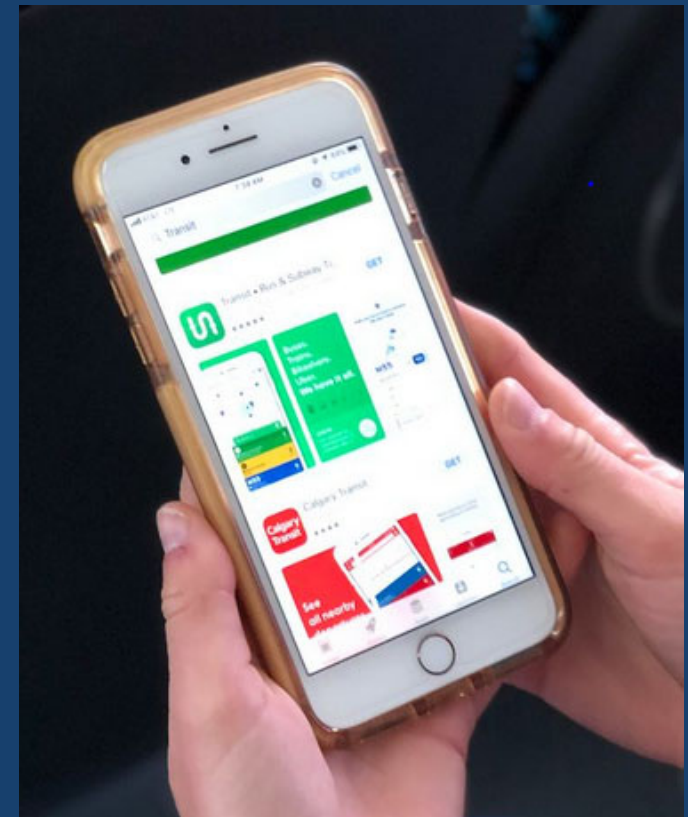
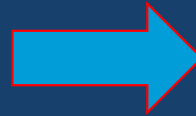
PLAN YOUR TRIP

# NJ TRANSIT APP



# TRANSIT APP

Go to the Apple App Store  
or Google Play store



# NJTIP @ RUTGERS HELPS MAKE SENSE OF TRANSIT OPTIONS

- People with Disabilities
- Students in Transition Programs
- Seniors Living in the Community
- Potential ADA Paratransit Riders
- Professionals and Volunteers










# NJTIP RESOURCE SHEET

**R** | RUTGERS-NEW BRUNSWICK  
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NJTIP @ Rutgers  
Alan M. Voorhees Transportation Center  
Edward J. Bloustein School  
of Planning and Public Policy  
Rutgers University-New Brunswick  
33 Livingston Avenue  
New Brunswick, NJ 08901

WEB: [njtip.rutgers.edu](http://njtip.rutgers.edu)  
EMAIL: [njtip\\_info@njtip.rutgers.edu](mailto:njtip_info@njtip.rutgers.edu)  
PHONE: (848) 932-4499  
FAX: (732) 932-3714  
TWITTER: @njtip\_rutgers

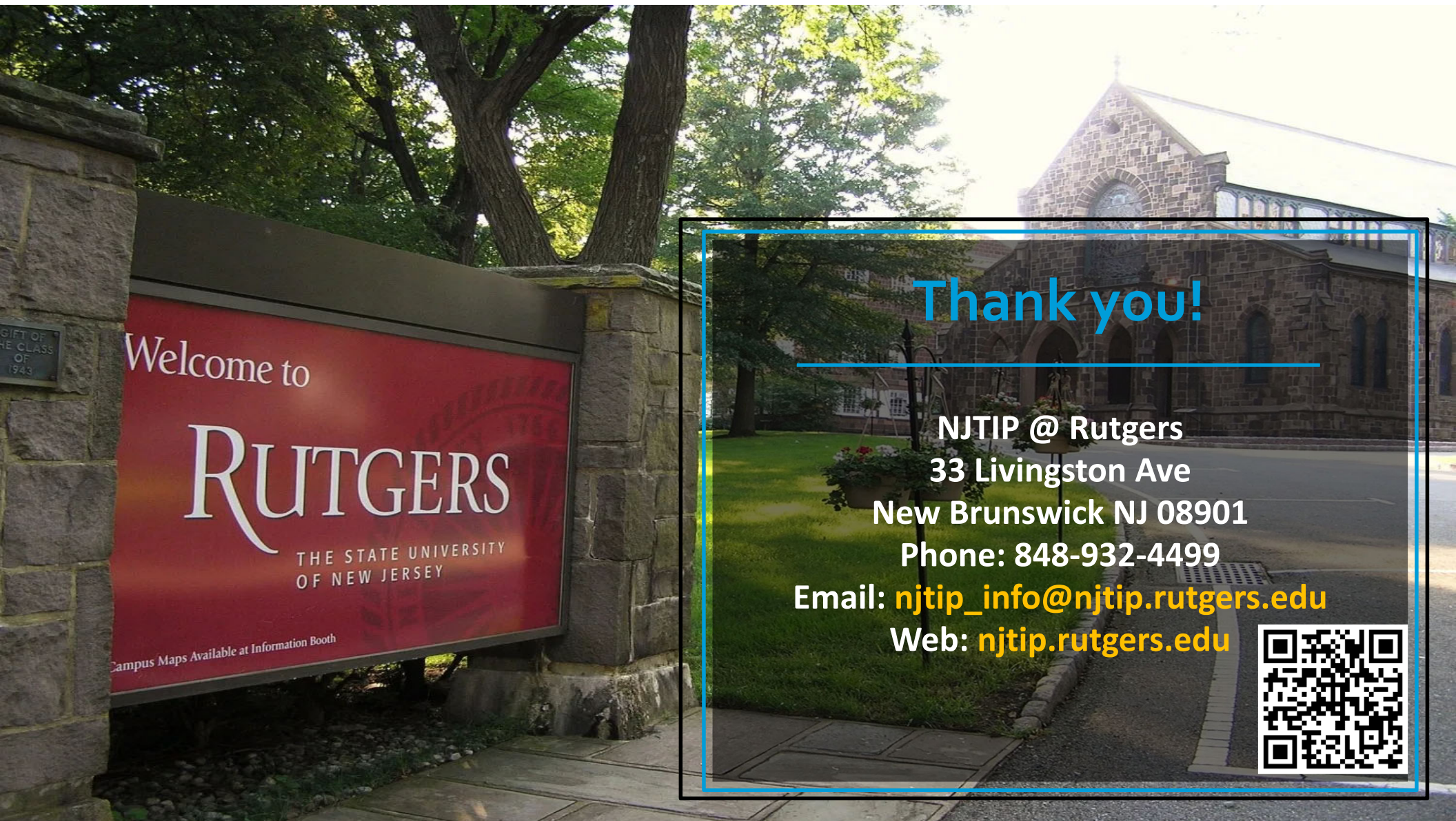
## Online and Mobile Transit Resources

Title/Icon	Functionality	Platforms
<b>NJ TRANSIT Information</b> PHONE: (973) 275-5555 WEB: <a href="http://njtransit.com">njtransit.com</a> APP: NJ TRANSIT Mobile App 	NJ TRANSIT's website offers access to current transit information and other services: <ul style="list-style-type: none"> <li>▪ Trip Planner</li> <li>▪ Service Near a Location</li> <li>▪ System, Station &amp; Route Maps</li> <li>▪ Web Ticketing (Rail only)</li> <li>▪ Live Train Status Using "DepartureVision"</li> <li>▪ PDFs of Printed Schedules</li> <li>▪ How to-Ride Videos</li> <li>▪ Accessible Services</li> <li>▪ Reduced Fare Applications</li> <li>▪ County Paratransit Contacts</li> <li>▪ Private Carrier Bus Information</li> </ul>	<ul style="list-style-type: none"> <li>▪ Website</li> <li>▪ Mobile Website</li> <li>▪ Telephone</li> <li>▪ App</li> <li>▪ Twitter</li> <li>▪ Facebook</li> <li>▪ YouTube</li> </ul>
<b>Reduced Fare Program</b> PHONE: (973) 491-7112  <b>Access Link</b> PHONE: (973) 491-4224 WEB: <a href="http://accesslink.njtransit.com">accesslink.njtransit.com</a> APP: NJT Access Link 	With the NJ TRANSIT App, riders can purchase tickets, plan trips, see schedules, get alerts, view DepartureVision & mybus, contact customer service and NJT Police.	
<b>NJ TRANSIT mybus</b> 	Find out when the next bus is arriving at bus stops all over NJ. Simply call <b>973-275-5555</b> or text the bus stop ID number to <b>mybus (69287)</b> to see the next buses to arrive at your stop.	<ul style="list-style-type: none"> <li>▪ Website</li> <li>▪ Mobile Website</li> <li>▪ Text Message</li> <li>▪ Telephone</li> </ul>
<b>NJTIP @ Rutgers</b> A Program of the Alan M. Voorhees Transportation Center WEB: <a href="http://njtip.rutgers.edu">njtip.rutgers.edu</a>	<i>"Expanding mobility for people with disabilities and seniors"</i> for over a decade by teaching people how to travel in NJ using public transit. Call <b>848-932-4499</b> for information.	<ul style="list-style-type: none"> <li>▪ Desktop/Laptop</li> <li>▪ Twitter</li> </ul>
<b>Transit app</b> 	Open this app to find a list of transit stops near you and a countdown clock to the next arrival. The Transit app also has maps and a trip planner.	<ul style="list-style-type: none"> <li>▪ App</li> </ul>
<b>Google Maps</b>  WEB: <a href="http://maps.google.com">maps.google.com</a>	Use the Google Maps transit trip planner for current transit information. Walking and biking directions are available too.	<ul style="list-style-type: none"> <li>▪ Desktop/Laptop</li> <li>▪ Mobile</li> <li>▪ App</li> </ul>



QUESTIONS?





**Thank you!**

**NJTIP @ Rutgers**  
**33 Livingston Ave**  
**New Brunswick NJ 08901**  
**Phone: 848-932-4499**  
**Email: [njtip\\_info@njtip.rutgers.edu](mailto:njtip_info@njtip.rutgers.edu)**  
**Web: [njtip.rutgers.edu](http://njtip.rutgers.edu)**

